FOR IMMEDIATE RELEASE

Spectra Installs Wi-Fi System at Utah Valley Convention Center Worthy of the Silicon Slopes

With newly upgraded Wi-Fi systems completed by ConvergeOne, Spectra Venue Management leads the industry with a robust telecommunications infrastructure at the Utah Valley Convention Center.

Provo, UT (August 29, 2023)—Unlike most other convention facilities, the Utah Valley Convention Center has from the beginning offered free public Wi-Fi for event attendees as a perk for event organizers of hosting events in the facility. This service has been further enhanced by a major facility Wi-Fi upgrade in late 2018 to create an event venue worthy of being a part of the tech-heavy Utah County corporate landscape.

The Wi-Fi upgrade included increasing the number of installed access points by 219%, exponentially increasing the capacity of event attendees' connected devices at any given time. The change to a high density design allows users a faster, smoother, and overall better Wi-Fi experience. A critical component of the wireless network design was the use of external antennas working with access points specifically designed to boost and focus the Wi-Fi signal toward a specific area, reducing interference, and increasing the network capacity.

"With today's current technological necessities, we believe Wi-Fi is now as integral to any event experience as lights, restrooms, and HVAC," Danny Wheeler, General Manager of the Utah Valley Convention Center, said. "It only makes sense that it should be offered as a part of the overall facility rental rather than an additional expense that attendees or event organizers need to supplement. This is particularly crucial in our tech-heavy local industry."

The ConvergeOne team brought years of experience to all facets of the project. Engineers collected the necessary data from site visits and wireless surveys to determine the business demands and intended goals of the new wireless network. The Project Management team ran weekly status calls to resolve ongoing issues and concerns. ConvergeOne's team also provided post-project implementation support to tune and validate the implemented design for performance and efficiency.

Brad Martin, Regional Solutions Architect with ConvergeOne said, "ConvergeOne was excited to be a part of this project at the Convention Center. We understand the demand of the wireless network for events and were able to plan, design, and implement a high client-density environment to deliver a quality experience for the end user."

To learn more about the Utah Valley Convention Center, visit utahvalleycc.com or call 801.851.2200.

ABOUT SPECTRA

Spectra is the expert in hosting and entertainment, partnering with over 300 clients at 400 global properties to create memorable experiences for millions of visitors every year. Spectra's expertise is embodied within three divisions: Venue Management (formerly Global Spectrum), Food Services & Hospitality (formerly Ovations Food Services) and Ticketing & Fan Engagement (formerly Paciolan). Learn more at SpectraExperiences.com.

Spectra's Venue Management division is the industry leader across a full range of services that impact the bottom-line success of public assembly venues, including marketing and sales, corporate partnerships, event booking, ticket services and box office management, customer service, operations and engineering and finance and administration.

ABOUT CONVERGEONE

Founded in 1993, ConvergeOne is a leading global IT services provider of collaboration and technology solutions for large and medium enterprises with decades of experience assisting customers to transform their digital infrastructure and realize a return on investment. Over 11,000 enterprise and mid-market customers trust ConvergeOne with collaboration, enterprise networking, data center, cloud and cybersecurity solutions to achieve business outcomes. Our investments in cloud infrastructure and managed services provide transformational opportunities for customers to achieve financial and operational benefits with leading technologies. ConvergeOne has partnerships with more than 300 global industry leaders, including Avaya, Cisco, IBM, Genesys and Microsoft to customize specific business outcomes. We deliver solutions with a full lifecycle approach including strategy, design and implementation with professional, managed and support services. ConvergeOne holds more than 6,300 technical certifications across hundreds of engineers throughout North America including three Customer Success Centers. More information is available at convergeone.com.